



HI (Health Interactive): VIRTUAL HEALTH CARE REFERENDUM



Vote online between
Oct. 9 - 22, 2023
at ssmu.simplyvoting.com

1. WHY VIRTUAL HEALTH CARE?

Having easy access to medical professionals is vital for the well-being of students, but in-person health services within and around McGill University can often be limited and inconvenient for MACES members due to financial, administrative, and other barriers. With the virtual health-care service HI, however, health care is always just a tap away no matter where students are, and they don't have to wait in line at a clinic.

2. WHY A REFERENDUM?

MACES members currently already have access to HI as part of the MACES Dental Plan (meaning that if you opt out of the Dental Plan, you also lose access to the virtual health-care service). Now MACES is holding a referendum to determine if students would support the following:

- **renewing the service from Sept. 2024 – Aug. 2029** for an annual opt-outable fee of **\$44.84**
- changing eligibility criteria to provide access to the service to **all full-time and part-time MACES members**, separate from the Dental Plan

3. WHAT DOES HI INCLUDE?

HI allows students to consult doctors and nurses via a mobile app or on the web from anywhere in Canada.

The service evaluates and treats only health issues that can be assessed via telemedicine, when a physical exam isn't required. Around 70% of typical walk-in clinic cases can be treated virtually.

The following features are included:

- Fast access to medical professionals via chat, video, or phone
- Video consultations with licensed doctors and nurses
- Follow-up from the Dialogue team or referral to specialists
- Prescription delivery to your pharmacy

Find out more about what the current service offers on the [MACES Virtual Health Care web page](#).

4. WHAT CAN I CONSULT THE SERVICE FOR?



Certain conditions: nasal congestion, sore throat, cough, fever, vomiting, diarrhea, minor aches and pains, headaches, migraines, allergies



Dermatology conditions: skin rashes, hives, or abrasions



Minor emergencies: urinary tract infection, conjunctivitis, or sinusitis



Advice regarding minor injuries: cuts, bites, and muscular or joint pains



Sexual health: sexually transmitted infection (STI) information and screening

5. HOW MUCH WOULD IT COST?

The fee for HI would be automatically charged with tuition and other fees and would not increase for the duration of the proposed renewal period of Sept. 2024 - Aug. 2029. It would cost:

- **\$44.84 annually**, for access from Sept. 1 - Aug. 31 each year
- \$29.90 for access from Jan. 1 - Aug. 31, for new students in January

6. COULD I OPT OUT?

Yes, students would have the option to opt out of HI during a Change-of-Coverage & Opt-Out Period at the start of their school year, for a full refund of the fee.

7. WHERE AND WHEN CAN I VOTE?

You can vote online between Oct. 9 - 22, 2023 at ssmu.simplyvoting.com.