



GET INFORMED. DECIDE. VOTE.

VIRTUAL HEALTH CARE REFERENDUM



Vote Online
March 26 – April 9, 2021

Vote at:

ssmu.simplyvoting.com

1. WHY VIRTUAL HEALTH CARE?

Access to in-person health services can often be limited and inconvenient for students. With Virtual Health Care (provided by Dialogue), health care would always be just a tap away no matter where students are, and they would never have to wait in line at a clinic.

MACES is holding a referendum to decide if students support the implementation of this service.

2. WHAT WOULD VIRTUAL HEALTH CARE INCLUDE?

- Nurse consultations via chat, video, or phone
- Doctor consultations via video for diagnosis or prescriptions
- Prescription renewal and free delivery to your pharmacy or door
- Specialist referrals and lab requests
- Navigation to local resources to book medical appointments when an in-person consultation is needed
- Access from across Canada for minor emergencies 24/7
- Consultations with health professionals in your time zone:
 - Mon. – Fri. from 8 am to 8 pm
 - Sat. – Sun. from 10 am to 4 pm
- Private and secure service

3. WHAT COULD I CONSULT THE SERVICE FOR?



Certain conditions: nasal congestion, sore throat, cough, fever, vomiting, diarrhea, minor aches and pains, headaches, migraines, allergies, breastfeeding



Dermatology conditions: skin rashes, hives, or abrasions



Minor emergencies: urinary tract infection, conjunctivitis, or sinusitis



Advice regarding minor injuries: cuts, bites, muscular or joint pains



Sexual health: sexually transmitted infection (STI) information and screening

4. HOW MUCH WOULD IT COST?

Starting in fall 2021, fees for 2021-2022 would be:

- \$58.65 for access from September to August
- \$39.10 for access from January to August (for students beginning their studies in January)

5. COULD I OPT OUT?

Yes, the fee for Virtual Health Care (provided by Dialogue) would be designed to allow students to opt out and receive a full refund. The process would be similar to what is currently in place for the MACES Health & Dental Plan Change-of-Coverage & Opt-Out Period.

6. WHERE CAN I GET MORE INFORMATION?

Visit maces.ca/maces-referenda.